

Terms and Conditions

Ethiopian Airlines Priority Boarding Pass Purchase

1. Priority boarding service is only available for passengers travelling on flights operated by Ethiopian.
2. The service is currently available only for flights departing from Addis Ababa Bole International Airport.
3. Priority Boarding benefits only apply to flight up on purchase.
4. Passengers who have confirmed Economy Class ticket are eligible to purchase Priority Boarding.
5. If you make voluntary changes to an itinerary for which you have purchased Priority Boarding, your Priority Boarding benefits will be exchanged to the flights on your updated itinerary, but priority boarding is non-refundable for voluntary changes.
6. For involuntary schedule changes, we will transfer Priority Boarding to the new itinerary. For involuntary cancelation of flights, the charge will be refunded.
7. Priority Boarding does not exempt passengers from check-in time limits.
8. You can purchase Priority Boarding for multiple passengers on your reservation. Priority Boarding must be purchased for each individual traveler for them to receive the benefits.
9. You will be given a payment document(ticket) that starts with prefix “071” when you purchase priority boarding. You can show this document to the airport agent at the check in and start enjoying the benefits incase requested.
10. Priority Boarding offer is made at the discretion of Ethiopian and is subject to change or termination at any time with or without notice to the customers.
11. If you want to add Priority Boarding in your already purchased ticket, go to [Manage Booking](#).
12. Per the D.O.T rule; for payments made in the USA full refund without penalty is permitted if request is made within 24 hours of the payment.